



Exeter City of Sanctuary Privacy Notice - Your Personal Data

What we need

Exeter City of Sanctuary will be what is known as the 'controller' of the personal data you provide to us. We only collect basic personal data about you which does not include any special types of information or location based information. For supporters this could include name and email address. For volunteers this could also include address and 'phone number.

Why we need it

We need to know your basic personal data in order to provide you with information and important updates via email or to work with you as a volunteer. We will not collect any personal data from you that we do not need.

What we do with it

All the personal data is processed by ExCoS committee members in the UK. No third parties have access to your personal data unless the law allows them to do so.

We have a Data Protection Policy in place to oversee the effective and secure processing of your personal data. Please contact us for more information about this policy.

How long we keep it

The information we use for information notification purposes will be kept until you notify us that you no longer wish to receive this information. For volunteers we keep your information until you cease to work with us. Please contact us for more information about our retention schedule.

What are your rights?

If at any point you believe the information we process on you is incorrect, you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how ExCoS has handled your personal data, please contact us. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law, you can complain to the Information Commissioner's Office (ICO).

Contact: info@exeter.cityofsanctuary.org